

HOW TO USE PASSWORD RESET

SELF SERVICE

ENROLL

If you have never chosen “Enroll” you cannot choose “Reset”. “Enroll” will allow you to enter your username and password, then answer a number of security questions. “Enroll” allows you to choose to “Reset” your password in the future if you do not know or have forgotten your password.

RESET PASSWORD

“Reset Password” allows you to reset your password when you do not know or have forgotten your current password. You must first “Enroll” in order to “Reset”.

To modify your Henderson State University network account password, click the Change Password button below.

Enroll

Reset Password

Change Password

CHANGE PASSWORD

“Change Password” allows you to change your password. In order to use “Change Password,” you must know your current password. You will enter in your username, your “Old” or current password, then what you would like your new password to be. After doing so and clicking “Next,” your password will be changed!

Note: If you have any problems or questions, please feel free to contact our IT Support Desk at (870)230-5678 any time between 8 AM—5:00 PM, Monday—Friday.